

Access Statement

Riviera Apartments are a collection of 5 Penthouse Self Contained Apartments at Teignmouth, Devon. They are located at the top of the building and are accessed via lift.

Pre-Arrival

The Riviera Apartments website is very comprehensive with detailed descriptions of apartments, room plans and many photographs. Bookings are usually made online or by either telephone or email, with confirmations by email.

Maps and Directions will be included in the arrival information, as well as details of public transport routes.

Arrival & Car Parking Facilities

Car Parking is provided within a private car park approximately 50 metres from the entrance to the building, within this car park there is one space per apartment with the exception of Penthouse Four who have either a parking permit or, for stays of less than 5 nights parking charges will be reimbursed.

Guests may choose to offload their luggage before moving their car to the car park.

Main Entrance, Reception & Ticketing Area

The main entrance is accessed at street level and through a key coded front door.

Check in arrangements will be made in advance with guests a few days prior to arrival and guests may arrive at any time of day (after 3pm) or night.

Once inside the main entrance guests may access the key to their apartment, one of which can be used to operate the lift which goes directly to The Penthouse Apartments (Floor 1).

Public Areas – Hall, Stairs, Landing, Corridors etc

Once at Penthouse level a communal corridor is the main access for all five apartments. There is external and internal lighting which is sensor operated. CCTV is also in operation throughout the entrances and communal areas for guest security.

The Apartments

- Riviera Apartments have WIFI available in all apartments free of charge.
- The apartments can be accessed by car, bus or by train (the station is approximately 5 minutes walk where there is also a taxi rank).
- There is a shop mobility rental scheme in Teignmouth called Helping Hands, they offer mobility equipment for short term rent. Details are available on the Frequently Asked Questions document.
- The nearest public toilets are approximately 300 yards from the business by the beach.
- Apartments 1 and 2 are the only apartments that are suitable for wheelchair users. There are no extra provisions within the apartment for wheelchair users.

- All apartments have their own washing machine and tumble drier.

Bedrooms & Sleeping Areas

Penthouse Five has three double bedrooms, Penthouse 1, 2, 3 and 4 each have two double bedrooms. Each second bedroom has a double or twin bed option. There is no provision for wheelchair users within the apartments, however there are no steps within Penthouse 1 and 2. For large families there is the provision of a sofa bed in every lounge. This facility must be agreed with the proprietor prior to arrival and bed linen will be provided for all sofa beds also.

Bathroom, Shower-room & WC

Each Apartment has either ensuite facilities or separate family bathrooms. Please see the website for more specific information.

Kitchens

- The kitchens are fully equipped with plenty of workspace, cupboards and storage.
- The appliances include fridge with separate freezer, fan oven and electric hob. A separate microwave and dishwasher are also provided.
- All utensils, crockery and cutlery are provided as well as pots and pans.

Additional Information

Riviera Apartments are a non smoking building and unfortunately we cannot accept dogs.

There is a full description of each apartment on the website which includes virtual tours.

The owners do not live on the premises but a contact number is available for emergencies which guests are invited to text or call.

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